



Pickleball Membership Application

Date: ____/____/____

First Name _____ Middle Initial ____ Last Name _____

Gender: Male Female Birthdate ____/____/____

Email Address: _____

Phone #: _____ Secondary Phone #: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Emergency Contact:

First Name: _____ Last Name: _____

Emergency Phone: (____) _____ Email: _____

Relationship to Primary: _____

Payment Options – Check One

_____ (Month to Month): Regardless of paying month to month – Members are committed for the 3 MONTH TERM.

_____ 3-Month Rate (Must pay in full in advance):

Cash/Check/Card Accepted for both options.

MEMBERSHIP TERMS AND CONDITIONS

3 MONTH CONTRACT

All memberships are a commitment to a 3-month contract regardless of use. Memberships cannot be suspended or cancelled.

There is a policy requiring medical documentation for injuries lasting longer than 30-days, in which case your pickleball membership will be pro-rated for time missed due to said injury. No more than 50% will be given off your next membership – regardless of previous injury time. No refunds will be given for missed time.

A new contract must be signed completely for every membership term. (Every 3 months)

PAYMENT

Payments can be made in advance or paid monthly. For members paying monthly, members are locked in for 3 months and will pay each month regardless of use.

If payment is made monthly with cash or check, it must be within the first 5 days of next month. Members must pay on their first visit in that period. For example, if a member comes on day 2 of the month, they must pay that day, and not on days 3, 4, or 5.

If paying with card, Payment will be automatically withdrawn on the first of every month. If a card payment declines, members will have (2) days to submit a new card for payment before membership is cancelled.

In the event that payment is not made within the first 5 days of the month, members will no longer be allowed to pay monthly for any Narrow Valley membership. Current membership will be cancelled without refund and any future membership term must be paid in full in advance.

WAIVER

Everyone must sign a one-time waiver before using the facility. This includes members, non-members, and guests.

Please note that failure to sign our waiver and liability forms will result in the denial of participation in any activities within our facility.

TEAM REACH

Our team reach can be used as a tool to coordinate with other players on open play timeslots and scheduling when players are coming to play. Team Reach is only used for open play, and court rentals must call or stop by Narrow Valley to book. See our pickleball brochure for our Team reach code.

MID-TERM MEMBERSHIP SIGN UP

Pickleball players interested in membership after the 3-month membership term has already begun can sign up in the middle of the term with a discount of 20% off the current membership. Middle of the term is defined as signing up between weeks 4-8 of the membership. If you sign up prior to week 4 of the membership term, no discount will be given. If attempting to sign up after week 8 of the membership term, no membership will be sold and players must pay the non-member fee for open play and for court rentals until the next membership term begins.

NO-SHOW POLICY / CANCELLATION POLICIES

Refer to Narrow Valley Sportsplex policies attached for more information.

COURT ETIQUETTE

Courts may be used only within the reserved time and must end within the reserved time unless otherwise stated by the Director.

Any courts not being used may not be played on unless paid for.

Clean up any garbage left on the court

Wear court shoes

Be considerate of all players and employees

Refrain from using foul language

Wear proper clothing

Read any additional signage posted on each court for court rules and code of conduct.

COURT RENTALS

Members can make reservations for rental courts and bring a maximum of (5) guests per court rented.

Members must be a player on their reservation and cannot reserve for others.

Members may select the court they want to rent, but courts may change at management's discretion.

Private Courts can be reserved at any point in advance. Once registered, cancellations must be made at least a full 24 hours prior to the scheduled start time to avoid being charged for the session.

Court reservations and cancellation fees are the responsibility of the person who booked the reservation.

Court is for the renter and his/her group only, no other person is allowed to use said court.

BALL MACHINE

\$5 per hour for members

\$15 per hour for nonmembers

This fee applies to both open play and court rentals.

OPEN PLAY

Are **NOT** court rentals

If players are signed up for open play, they must rotate on and off the courts accordingly. Players signed up for open play in a group of 4 or more people must rotate their group on 1 court only.

If a person wants to play with their group only, they must rent the court, not sign up for open play.

Open play is for all persons who paid and signed up for the open play timeslot.

SIGN IN

You may check in to the courts you have been assigned to no earlier than 15 minutes prior to your open play, lesson or clinic.

You may not warm up on what might appear to be open courts while you wait. Your time on the courts is your time on the courts.

All players must sign in on the pickleball sign-in-sheet upon arrival. No player is allowed to enter a court without signing in.

ENTERING YOUR COURTS

If there is no group before you, you may go on the courts you are assigned to up to 15 minutes prior to the start of your open play or league, but no more than 15 minutes earlier.

You may not warm up on any other court that seems open before beginning your scheduled play on the courts you are assigned to. If court 1 is your assigned court, you are not allowed to warm up of 2-4, regardless of them being unused.

All leagues have a 10-minute warmup period built into their schedule. If you need longer warmup, you are more than welcome to book a court rental or book an open play slot prior to the league beginning.

MEMBERSHIP AGREEMENT

Membership agreement is final upon signing of this document. All pickleball members must comply with and agree to all court rules and regulations, the Narrow Valley code of Conduct, Narrow Valley Sports No-Show and Cancellation policies (attached), and all membership rules and regulations. There will be zero tolerance with any breaches of this agreement. No refunds will be given if a member breaches the terms of this agreement.

I have read and understand all the terms and conditions of Narrow Valley Sports Pickleball Membership.

Signature

Date:

Printed Name



No shows and late cancellations limit everyone's ability to have their desired practice times at Narrow Valley, our No-Show and Cancellation Fees exist to ensure everyone is motivated to communicate schedule changes to maximize the time available for all our teams, members and guests.

No-Show Policy

- Those who schedule rental timeslots and do not show will be charged in full for the no show rentals.
- All scheduled rentals that are not attended (No-Show), will result in a full charge to the customer's account. No refunds will be issued for pre-paid No-Show reservations.
- There is no refund for a no show if it is already paid in advance.
- All balances must be paid in full before customers will be allowed to make any additional rental reservations.
- Rental reservations following a No-Show must be prepaid in advance.

Cancellation Policy

- Cancellations made at least three days in advance will not result in a cancellation fee
- Cancellations made between 1 and 3 days in advance will result in a 25% cancellation fee
- Cancellations made the day prior to the reservation will result in a 50% cancellation fee
- Cancellations made on the same day will result in a 75% cancellation fee
- If this charge is left unpaid, the said renter will not be able to rent any space at Narrow Valley Sports until the fee is paid.